

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of June 2020**

**C. G. No: 100/2019-20/Tirupati Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Independent Member**

**Between**

C.Sankar Naidu,  
Bommasamudram,  
Irala (M),  
Chittoor Dist.

**Complainant**

**AND**

1. Assistant Executive Engineer/O/Irala Rurals  
2. Deputy Executive Engineer/Paipalle CCO  
3. Executive Engineer/O/Chittoor Rurals  
4. Superintending Engineer/O/Tirupati

**Respondents**

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**ORDER**

1. The case of the complainant is that providing of Distribution transformer in place of stolen one.
2. Respondents No. 1 and 2 filed joint written submission stating that Distribution transformer was erected on 13.05.2020.
3. Complainant when contacted by the staff of the forum over phone on 27.05.2020 at 4.20 P.M, he stated that his problem was rectified.
4. In view of replacement of the Distribution transformer in the place of stolen one and as the grievance of the complainant is resolved the complaint is disposed off accordingly in favour of the complainant.

**DESPATCHED**  
C.G. No: 100/2019-20/Tirupati Circle

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**DATE**

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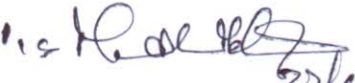
If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded by Order**

  
Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.